

COVID-19 Safety Measures

These are some of the measures we are taking to ensure that our centre is safe for you. We are taking them to be in compliance with Ministry of Health and Public Health requirements.

All treatments take place in PRIVATE rooms

(There are no shared treatment spaces to ensure physical distancing between clients)

Your treatment room is disinfected after EVERY client

(Treatment surfaces, chairs, the floor, etc. are fully disinfected)

Every linen used in treatment is removed and sanitized between clients

(All linens in the room are laundered and bleached in hot water)

Furniture that cannot be disinfected has been removed or replaced

(Treatment surfaces and chairs are vinyl/plastic so they can be disinfected)

Active COVID-19 screening of all staff, clients and visitors to our centre

(all people entering our centre must screen negative for COVID-19)

All staff, clients and visitors must wear masks inside our centre

(kindness is wearing a mask – this is a mandatory policy)

All staff and clients take temperature reading upon entry

(to ensure that everyone is fever-free!)

Logging all staff, clients and visitors in and out of the centre

(to allow for accurate contact tracing)

Reduced numbers of staff and clients in the centre at any one time

(to adhere to physical distancing of 2m apart)

Strict cleaning protocols are being followed throughout the day

(using effective non-toxic disinfectants)

Clients arrive just-on-time for appointments and wait outside centre

(this allows us to adhere to physical distancing rules)

Clients, staff and visitors sanitize hands upon entry and exit

(signage gives guidance for how to hand sanitize properly)

Clients come alone to appointments to reduce numbers of people in the centre

(exceptions are: minors accompanied by an adult, or support for accessibility)

Receipts for payment are emailed - not printed

(to reduce contact between staff and clients)

Only accepting contactless methods of payment

(Credit cards on file are preferred, no cash please)

Signage throughout the centre teaches public health protocols

(for hand hygiene, mask protocols, and other public health information)

All staff who can work from home, are working from home

(to reduce the number of people in the centre)